

Transport Management Centre - the Hub of ITIS

The Transport Management Centre (TMC) is located in Bukit Jalil and is within easy access to various highways (such as the KL-Seremban, Besraya and Shah Alam Expressways). This is the command centre of ITIS where all congestion information received through the vehicle detectors and/or the CCTV system is monitored and reported.

The TMC, as the focal point for all data collection and processing, is the hub and nerve centre for ITIS.

The Transport Management Centre houses its own call centre that provides information of incidents on roadways, events that may have an impact on traffic flows, and other general traffic information to the travelling public.



Call Centre

A key feature of the TMC is the Operations Centre. This is the command centre of the ITIS for which all congestion information received either through the vehicle detectors and/or CCTV system is monitored and reported. The Operations Centre is also responsible for reporting incidents and assisting field response teams in managing incidents. Furthermore, all messages broadcast to the electronic signboards are controlled from the Operations Centre.

The Operations Centre has been designed not only to provide a comfortable 24x7 operating ambience but also for future expansion and upward scalability of systems and staff.



Operations Centre



The Server Network Operations Centre houses the latest state-of-the-art equipment that gives the system the support to run a powerful suite of software as well as to receive data from over 1,000 roadside equipment every second.

- On-going research relating to transport management and road usage.



Simulation & Joint Operations Centre



Emergency Operations Centre



Storage of traffic data.

Server Network Operations Centre