

Advanced Traveller Information System (ATIS)

The Advanced Traveller Information System (ATIS) delivers real-time information of the traffic conditions to the public to assist them in making informed decisions on the best route to reach their destinations. The public can have access to this information in a number of ways; via Variable Message Signs (VMS), radio stations, the Internet and the ITIS Call Centre.



Variable Message Signs - Displaying real-time traffic information

Variable Message Signs (VMS)

Variable Message Signs are electronic signboards providing motorists with real-time information on the traffic and road conditions ahead of them.

VMS are located strategically along major roadways so that motorists can decide whether to divert to an alternative route should the need arise. VMS also provide specific information on the location and nature of incidents, as well as the impact of lane closures and traffic flows.



Information access to road users during a journey



Call Centre

The Call Centre in its final operational form provides automated half-hourly to hourly reports of traffic situations as well as ad hoc reporting of major situations. Traffic information on selected roadways is also automatically updated to the interactive voice response system. Should the public require a more personal response, call agents at the Transport Management Centre will also be on hand to answer specific queries within the area of coverage.



Website - www.itis.com.my

The traffic information website is linked to the core processors which generate the same congestion maps for the Transport Management Centre (TMC) operators. As such, the graphical congestion information available to the TMC operators are also automatically made available to the general public. The website also provides information on incidents, reports of road closures, road works and major events impacting on traffic flows in the Klang Valley. With the cooperation of various agencies including public transport operators, it is envisaged that the website would eventually evolve into a multi-modal journey planner for the travelling public and become a rich and valuable resource for all travel modes.



Information access prior to going on a journey



Traffic images captured via CCTV



Congestion map



Road closure information from the website



www.itis.com.my